**Sumit Gautam**

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**Professional Synopsis**

I am a motivated professional with a hands-on DevOps process & Experience in handling multiple projects simultaneously and completing them well ahead of deadline. I am passionate about learning new techs, tools, Enthusiastic team player, energetic self-starters, capable of learning quickly with minimal guidance.

**Educational Qualification**

* Bachelor of Engineering in Information Technology from RGPV, Bhopal (Year 2010-2014).

**Technical Proficiency Skills**

* Operating Systems : Mac, Windows, Ubuntu, Centos, Amazon Linux.
* Cloud Computing : Amazon Web Services (AWS), Azure (Mid knowledge).
* Monitoring Platform : Nagios, Grafana, Prometheus, Telegraf, Cloud Watch.
* Database Administration:- Mysql, Redis, AWS RDS (DB Engines).
* Git Repository Management: GitLab, GitHub.
* Scripting: Shell.
* Node/React.js, Java, Ruby based app/web support at infra side.
* Test Automation Tools: CI/CD ( Jenkins, Gitlab).
* Container management tool: Kubernetes, Docker (POC).
* Project and Issue tracking tool: JIRA, freshdesk.
* Other Tools: Slack, Opes Genie, basic on Druid and Redis, LogDna, Awslogs, AWS CLI.
* Experience in Installation, Configuration, Monitoring, Troubleshooting, Deployments ,Maintenance.
* Loves researching and implementing new tech/tools.

**Work Experience**

**Builder.ai (Formerly- Engineer.ai) Oct 2020 to Present**

**Site Reliability Engineer**

**Responsibilities:**

* Implementing and supporting Devops methodologies, tools, systems, applications and responsible for the development/deployment tasks.
* Working on multiple clients projects and handling their infra apps and servers.
* Continuously working on the AWS and AZURE cloud and using their services.
* Sometimes working on the kubernetes cluster to check their status and debugging the issue.
* Experience with CI/CD tools (Gitlab) and supporting development teams with frequent release activities, frequent deployments over the different environments.
* Handling new projects infra creation and taking them live with the required services and tools.
* Configuring Grafana and Prometheus on the clients infra for the infra and apps monitoring.
* troubleshooting and debugging the web servers (apache, nginx )and the application or deployment issues for the internal and external clients.

**Netomi India (Formerly- msg.ai) Mar 2019 to Oct 2020**

**Devops Engineer** **L1**

**Company Profile:**

* Netomi Combine human and AI intelligence to continuously optimize the AI’s performance

Based on real interactions.

* Artificial intelligence, conversational commerce, marketing, mobile, consumer engagement, personalization, digital marketing, social marketing, messaging.

**Responsibilities:**

* Implementing and supporting Devops methodologies, tools, systems, applications and responsible for the development/deployment tasks.
* Experience with CI/CD tools (Git, Jenkins) and supporting development teams with frequent release activities, frequent deployments over the different environments.
* Monitoring systems against possible security threats, using best practice like **cloud conformity**. Experience with data flow and queue management using tools such as Kafka ,zookeeper.
* Working with Cloud based technologies and command-line administration of EC2, EBS, S3, Route53, Auto Scaling, CloudFront, ELB, AWS IAM, VPC, etc.
* OpenVPN provides secure access to EC2 instances in AWS VPC. Single sign-in authentication to multiple services i.e GitLab, Github, Jenkins.
* Centralised Logging Using LogDNA and Users history logging on servers which they can’t delete.

**TELEVISORY INDIA Pvt. Ltd. Feb 2017** to **28 Feb 2019**

**Application Support Engineer**

**Responsibilities:**

* Experience in Installation, Configuration, Monitoring, Troubleshooting, Release Deployments.
* Backup Management of Applications & Checking application performance
* Supporting the cloud operations with many AWS services (EC2, S3, IAM, Route53, RDS, etc.)

**Microland Limited,** Client **(P&G) Sep 2015** to **Jan 2017**

**Engineer**

**Responsibilities:**

* Administration and system configuration, software installation on Windows and Linux OS.
* Managing file servers (SAMBA) and providing/restricting access to users on folder & files.

**CMS Info system Pvt. Ltd.** **Dec 2014** to **Aug 2015**

**FMS Engineer**

**Responsibilities:**

* Managing and supporting new projects/ Coordination of activities & Monitoring linux server alerts for resource usage (Disk, RAM, CPU, etc.)

**Declaration**

I hereby declare that the above information furnished is true and authentic to the best of my knowledge.

**Date: Sumit Gautam**

**Place:**